



**PREZES ENGINEERING ENTERPRISE LIMITED
LYME DISEASE DIAGNOSIS AND TREATMENT
BIORESONANCE VEGA-TEST LYME SPECIALIST**



“ JUST ZAP IT “

ON-PREMISES (IN STORE) TERMS AND CONDITIONS FOR THE SUPPLY OF SERVICES



**PREZES ENGINEERING ENTERPRISE LIMITED
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PLEASE READ THE FOLLOWING IMPORTANT TERMS AND CONDITIONS BEFORE YOU BUY ANYTHING FROM US AND CHECK THAT THEY CONTAIN EVERYTHING WHICH YOU WANT AND NOTHING THAT YOU ARE NOT WILLING TO AGREE TO.

Summary of some of your key rights:

The Consumer Rights Act 2015 says:

- *you can ask us to repeat or perfect a service if it is not carried out with reasonable care and skill, or you get some money back if we cannot satisfy you in respect of any part of our service to you that falls below the standard required*
- *if we and you have not agreed a price up front, what we request you to pay must be reasonable*
- *where relevant, if you have not agreed a timeframe for the provision of a service up front, it must be carried out within a reasonable time*

This is a summary of your key rights. For detailed information please visit the Citizens Advice website www.adviceguide.org.uk or call 03454 04 05 06.

The information in this summary box summarises your key rights. It is not intended to replace the contract below which you should read carefully.

This contract sets out:

- your legal rights and responsibilities
- our legal rights and responsibilities, and
- certain key information required by law

This contract is used for when you and we enter into a contract at our premises. If this is not the case for you, please tell us, so that we can give you a different contract with terms which are more appropriate for you and which might, in some respects, be better for you (e.g. giving you cancellation rights or rights as a business).

In this contract:

- We, us or our means PREZES ENGINEERING ENTERPRISE LTD; and
- You or your means the person using our site to buy goods from us.

If you don't understand any of this contract and want to talk to us about it, please contact us by:

- Email: info@lymediseaseandtreatment.co.uk; and
- Telephone: 07547210330. We may record calls for quality and training purposes.

Do you need extra help?

If you would like this contract in another format please contact us using the contact details above.

Who are we?

We are registered in England and Wales under company number: 09180862

Our registered office is at:

51 SOWDFIELD WALK, MULBARTON, NORWICH, NR14 8GP.

Our VAT number is: 210306377.

The details of this contract will not be filed with any relevant authority by us.



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1. Introduction

- 1.1. If you buy services from us you agree to be legally bound by this contract.
- 1.2. By entering into this contract, you acknowledge that you have read and understand the statement at Schedule 1, at the end of this contract.
- 1.3. If you buy services on our site you acknowledge that none of the following conditions apply:
 - 1.3.1. Heart condition / heart pacemaker fitted
 - 1.3.2. Malignant and benign cancer
 - 1.3.3. Epilepsy
 - 1.3.4. Pregnancy and suspected pregnancy
 - 1.3.5. Acute coronary syndromes and acute cerebral blood flow disorders
 - 1.3.6. Bleeding disorders
 - 1.3.7. Personal hypersensitivity to the influence of electromagnetic effect
 - 1.3.8. Injured skin and skin diseases where the skin touches electrodes on products sold on this site
 - 1.3.9. Acute psychic agitation or inebriation
- 1.4. You may only buy services from us for non-business reasons.
- 1.5. When buying any services you also agree to be legally bound by extra terms which may add to, or replace some of, this contract. This may happen for example for security, legal or regulatory reasons. We will contact you to let you know if we intend to do this.

2. Information we give you

- 2.1. By law, the Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013 say that we must give you certain key information before a legally binding contract between you and us is made (see the summary box below). We will give you this information in a clear and understandable way. Typically, we will do this in store before you buy the services from us. Some of this information is likely to be obvious from the context. Some of this information is also set out in this contract, such as information on our complaint handling policy (see clause 10).

Information we will give you

We will give you information on:

- the main characteristics of the services you want to buy
- who we are, where we are based and how you can contact us
- the total price of the services including any taxes (or where this cannot reasonably be worked out in advance, the manner in which we will work out the price)
- the arrangements for payment, carrying out of the services, and the time by which we will carry out the services
- our complaint handling policy

- 2.2. The key information we give you by law forms part of this contract (as though it is set out in full here).
- 2.3. If we have to change any key information once a legally binding contract between you and us is made, we can only do this if you agree to it.



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3. Ordering services from us

- 3.1. Below, we set out how a legally binding contract between you and us is made:
- 3.1.1. Any quotation given by us before you make an order for services is not a binding offer by us to supply such services.
- 3.1.2. When you decide to place an order for services with us, this is when you offer to buy such services from us.
- 3.1.3. When you place your order for services with us, we will acknowledge it at our premises orally or by email. This acknowledgement does not, however, mean that your order has been accepted.
- 3.1.4. We may contact you to say that we do not accept your order. If we do this, we will try to tell you promptly why we do not accept your order. This is typically for the following reasons:
- (a) we cannot carry out the services (this may be because, for example, we have a shortage of staff)
 - (b) we cannot authorise your payment
 - (c) you are not allowed to buy the services from us
 - (d) we are not allowed to sell the services to you
 - (e) there has been a mistake on the pricing or description of the services
- 3.1.5. We will only accept your order when we confirm this at our premises orally in person, or we will email you to confirm this. At this point:
- (a) a legally binding contract will be in place between you and us, and
 - (b) we will take steps to carry out the services in the way you and we have agreed
- 3.2. If you are under the age of 18 you cannot buy any services from us.
- 3.3. A description of the services you are buying from us is attached to contract, appears at the end as Schedule 2 and is referred to as ‘Schedule 2 - The Services’.

4. Carrying out of the services

- 4.1. We must carry out the services by the time or within the period which you and we agree (either face to face at our premises or in writing). If you and we have agreed no time or period, this will be within a reasonable time.
- 4.2. Our carrying out of the services might be affected by events beyond our reasonable control. If so, there might be a delay before we can carry out the services, having made reasonable efforts to limit the effect of any of those events and having kept you informed of the circumstances, but we will try to deliver the services as soon as those events have been addressed.

5. Charges, payment and cancellation fee

- 5.1. When you place an order with us we will aim to let you know the basis of calculating the charges for the services and related goods (and any extra charges) to the fullest extent we can.
- 5.2. We charge for our services on a quotation basis (i.e. we promise to carry out the services at a fixed price). Your bill will show the dates when the services were carried out and other key information such as [insert details]. Please contact us using the contact details at the top of this page, if you want any further information on your bill or have a query on it.
- 5.3. We accept cash and the following credit cards and debit cards: [insert details].
- 5.4. We will charge you 50% of the total cost of the services at the point at which you enter into the contract and the outstanding balance immediately upon completion of the services.



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- 5.5. All payments by credit card or debit card need to be authorised by the relevant card issuer.
- 5.6. A cancellation charge of 50% of the total cost of the services will apply if you cancel the services within 48 hours of the appointment at which the services were scheduled to be carried out. If we can replace your cancelled appointment with another booking, we will reduce the cancellation charge by offsetting it against the replacement booking.
- 5.7. The price of the services:
 - 5.7.1. is in pounds sterling (£)(GBP)
 - 5.7.2. includes VAT at the applicable rate
- 6. Nature of the services**
 - 6.1. The Consumer Rights Act 2015 gives you certain legal rights (also known as ‘statutory rights’), for example:
 - 6.1.1. the services are carried out with reasonable care and skill
 - 6.1.2. you must pay a reasonable price for the services, and no more if you and we have not fixed a price for the services; and
 - 6.1.3. we must carry out the services within a reasonable timeframe if you and we have not fixed a one in which the services should be carried out.
- 7. Faulty services**
 - 7.1. Your legal rights under the Consumer Rights Act 2015 (also known as ‘statutory rights’), are set out at the top of this contract. They are a summary of your key rights. For more detailed information on your rights and what you should expect from us, please:
 - 7.1.1. speak with us face to face at our premises and ask for our information sheet: **‘Our promise to you if you feel dissatisfied’ (also at the end of this Terms and Conditions)**
 - 7.1.2. visit our webpage: **‘Our promise to you if you feel dissatisfied’**
 - 7.1.3. contact us using the contact details at the top of this page, or
 - 7.1.4. visit the Citizens Advice website www.adviceguide.org.uk or call 03454 04 05 06
 - 7.2. Nothing in this contract affects your legal rights under the Consumer Rights Act 2015 (also known as ‘statutory rights’). You may also have other rights in law.
 - 7.3. Please contact us using the contact details at the top of this page, if you want:
 - 7.3.1. us to repeat the services
 - 7.3.2. us to fix the services
 - 7.3.3. a price reduction
 - 7.3.4. a refund
- 8. End of the contract**
 - 8.1. If this contract is ended it will not affect our right to receive any money which you owe to us under this contract.
- 9. Limit on our responsibility to you**
 - 9.1. Except for any legal responsibility that we cannot exclude in law (such as for death or personal injury), we are not legally responsible for any:

Address: 51 Sowdfield Walk / Mulbarton / Norwich / Norfolk / NR14 8GP / United Kingdom

Telephone: Office: 01508 571485 / Mobile: 07547 210330

Email: info@lymediagnosisandtreatment.co.uk

Web: www.lymediagnosisandtreatment.co.uk



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- 9.1.1. losses that:
 - (a) were not foreseeable to you and us when the contract was formed
 - (b) that were not caused by any breach on our part
- 9.1.2. business losses
- 9.1.3. losses to non-consumers.

10. Disputes

- 10.1. We will try to resolve any disputes with you quickly and efficiently.
- 10.2. If you are unhappy with:
 - 10.2.1. the services
 - 10.2.2. our service to you
 - 10.2.3. any other matter
 please contact us as soon as possible.
- 10.3. If you and we cannot resolve a dispute using our internal complaint handling procedure, we will:
 - 10.3.1. let you know that we cannot settle the dispute with you, and
 - 10.3.2. give you certain information required by law about an alternative dispute resolution (ADR) provider
- 10.4. If you want to take court proceedings, the relevant courts of the United Kingdom will have exclusive jurisdiction in relation to this contract.
- 10.5. Relevant United Kingdom law will apply to this contract.

11. Third party rights

No one other than a party to this contract has any right to enforce any term of this contract

Signed by ARTHUR PIOTROWSKI for and on behalf of PREZES ENGINEERING ENTERPRISES LTD	 ARTHUR PIOTROWSKI (Director)
Signed by:		
[insert name of purchaser]	[signature of purchaser]	



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OUR PROMISE TO YOU IF YOU FEEL DISSATISFIED

1.0 VEGA-TEST Diagnosis

1.1 If you are not satisfied (whether partially or fully) with our VEGA-TEST services we would like you to tell us this as soon as you feel so, or as soon as you presume we may have made an error. You may want to do it during your diagnostic visit in verbal or afterwards with the means of a phone call or by sending us an email. Please use the contact details you can find on our web site to get in touch.

1.2 In situation such as above we will:

1.2.1 Get in touch with you to discuss your complaint in detail. We will endeavour to get in touch in under 48 hours unless our business is closed for holiday reason or other unforeseeable circumstances. On such occasions we may try and send you an acknowledging email confirming receiving your complaint and approximate time before we will be able to get back in touch.

1.2.2 We will discuss in detail your complaint and try to understand your point of view on VEGA-TEST Results.

1.2.3 If we admit the wrong doing we will offer to you:

1.2.3.1 Another appointment to reassess the results of VEGA-TEST and to repeat the full diagnosis if requested.

1.2.3.2 Partial Refund

1.2.3.3 Full Refund.

2.0 Faulty Goods

2.1 If you have identified the goods we dispatched are faulty and that they have not been affected by due delivery process, in this situation we would:

2.1.1 Replace the faulty component

2.1.2 Replace the whole set

2.1.3 Provide refund upon such a request.



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COMPANY DISCLAIMER STATEMENT**

1. Prezes Engineering Enterprise Ltd (PEEL) is not associated with the NHS in any way.
2. If you use PEEL services, you do so at your discretion.
3. PEEL staff are professionally trained in Electroacupuncture and VEGA-TEST and are accredited by the Ministry for Education of Poland. For training and certification in bioresonance information relating to PEEL representatives, please see visit our webpage ‘Certification’.
4. PEEL representatives do not hold medical qualifications and they are not professionally qualified through the NHS.
5. The **PERSONAL STORY** included on this web site is a subjective narrative setting out the personal experiences of PEEL founder, Arthur Piotrowski. We will respond to reasonable requests for information about Arthur’s experiences and where applicable, we will provide supporting evidence and documentation about his journey back to health.
6. PEEL is unable to provide services for clients with the following conditions:
 - heart pacemakers;
 - malignant and benign cancers;
 - epilepsy;
 - pregnancy or suspected pregnancy;
 - acute coronary syndromes and acute cerebral blood flow disorders;
 - bleeding disorders;
 - personal hypersensitivity to the influence of electromagnetic effect;
 - injured skin and skin diseases where skin touches the electrodes;
 - acute, psychic agitation or inebriation.
5. Women who suspect they might be pregnant are strongly encouraged to postpone testing until they can be certain they are not pregnant.
6. Bioresonance diagnostic results can typically vary. We may advise that you cross reference results with those from another qualified bioresonance specialist who we can recommend. Results may vary depending on various factors, for example client medication routines or intoxication (from caffeine, nicotine, alcohol other substances).
7. Different bioresonance equipment might lead to variations in diagnosis. We encourage all clients to seek out alternative credible bioresonance specialists to verify results if they have concerns.
8. PEEL in no way supports clients deciding to end their NHS support and/or treatment. Similarly PEEL encourages all clients to explore their options in terms of conventional medicine, in particular by accessing treatment and services through the NHS before resorting to bioresonance based therapies.
9. Clients who elect to use bioresonance based therapies without having first consulted appropriate NHS professionals, do so at their own risk.
10. We strongly advise that every PEEL client who intends to explore bioresonance based therapies should first alert his or her GP.



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SCHEDULE OF SERVICES

	SERVICES, DURATIONS AND PRICES	SPECIFICATION
A	Full VEGA-SCAN for Lyme Disease and Co-infections excluding Bioresonance Therapy (BRT) Frequency Verification - Approximate Time up to 1,5 hours. Price - £120	Full VEGA-SCAN will include checks for the following: <ol style="list-style-type: none"> 1. Lyme Disease and Co-infections: <ul style="list-style-type: none"> • Borellia • Babesia • Ehrlichia • Rickettsia • Arbovirus • Flavivirus • Tularensis • Anaplasma Marginale 2. Toxic Moulds: <ul style="list-style-type: none"> • Blastomycosis • Cryptococcus • Histoplasma • Paracoccidioides Brasiliensis 3. Parasites: <ul style="list-style-type: none"> • Protozoa - All • Flukes - All • Tapeworms - All • Nematodes - All



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4. Bacteria:

- Bacillus Calmette
- Bartonella
- Bortdella
- Brucella
- Chlamydia Trachomatis
- Chlamydia Pneumoniae
- Clostridium
- Echsherichia Coli
- Enterococcus
- Gardnerella
- Helicobacter Pylori
- Histomonas Meleagridis
- Klebsiella
- Mycoplasma
- Neisseria Gonorrhoeae
- Plasmodium
- Pneumococcus
- Proteus
- Pseudomonas
- Salmonella
- Shigella Dysenteriae
- Streptococcus
- Staphylococcus
- Treponema Pallidum
- Trichomoniasis Fecalis
- Ureaplasma
- Treponema Pallidum
- Yersinia



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		<p>5. Fungi</p> <ul style="list-style-type: none"> • Actinomycete • Alternaria • Aspergillus • Candida • Epidermophyton • Geotrichum • Malassezia • Microsporum • Micosis Iris • Nocardia Asteroides • Penicillium • Sporotrichum • Stachybotrys • Trichophyton • Trichosporon <p>6. Viruses:</p> <ul style="list-style-type: none"> • Coxsackie Virus • Cytomegalovirus (CMV) • Epstein-Barr Virus (EBV) • Hepatitis A, B, C • Herpes Simplex (HSV) • Herpes Type VI • HIV • Infectobesity Virus • Oncovirus • Papilloma Virus <p>7. Analysis of your:</p> <ul style="list-style-type: none"> • Lymphatic System • Immune System • Endocrine System <p>8. Oncology Checks</p> <p>9. Toxic Metals:</p> <ul style="list-style-type: none"> • Lead • Mercury
B	<p>Bioresonance Therapy Frequency Verification and Therapy Proposal Approximate up to 1 hour if completed on a separate visit. Price - £60</p>	<p>Verification of Rife and HC frequencies is a must in a process to avoid unnecessary delay in your health improvement. At PEEL we like to conduct as many checks as possible before recommending your therapy frequencies. Wasting time on application of frequencies that may not work can delay the process of your health improvement.</p>



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C	Combination of A and B Approximate duration up to 2 hours Price - £150	N/A
D	Children (up to the age of 12) - VEGA-SCAN for Lyme Disease and Co-infections excluding Bioresonance Therapy (BRT) Frequency Verification - Approximate Time up to 1,0 hours. Price - £60	The VEGA-SCAN will include checks for the following: 1. Lyme Disease and Co-infections (see section A / Point 1 for full details) 2. Check for the present of Parasite(s) (see section A / Point 3 for full details)
E	Combination of D and B Approximate duration up to 1,5 hours Price - £90	N/A
F	Follow Up Visit Approximate duration for Adults up to 1 hour / Price - £60. Approximate duration for Children up to 1 hour / Price - £30.	The Follow Up visit will include VEGA-TEST check for the presence of previously identified pathogens and confirmation of recovery process. This visit would also include verification of improvement to the levels of your Immune, Endocrine and Lymphatic Systems (see section A / Point 7 for full details)
G	We also offer to come and visit you in person (in case if your condition is too sever or you may have no means of transport).	Because every trip out of Norfolk would be different please call us up to discuss possible fees and other arrangements we may have to make - e.g. hotel, etc. In some circumstances we may be able to arrange a visit to more than one client. We would confirm in writing the cost of the services and we would seek your approval before asking for upfront payment.

Notes:

1. By children we mean all those under the age of 12.
2. BRT Frequency Verification Services are only completed for those purchasing BRT Equipment from PEEL.
3. We reserve the right to take up to 50% of service payment during your phone booking. We will make the full refund of your deposit if you let us know of the cancellation or a change of your booking at least 48 hours in advance - please see Terms and Conditions of Services.